



End of Life (EOL)

Reference Guide

May 15, 2025

13861 Sunrise Valley Drive
Suite 425
Herndon, VA 20171

Copyright © 2025 iDirect Government, LLC. All rights reserved. Reproduction in whole or in part without permission is prohibited. The information contained herein is subject to change without notice. The specifications and information regarding the products in this document are subject to change without notice. All statements, information, and recommendations in this document are believed to be accurate, but are presented without warranty of any kind, express, or implied. Users must take full responsibility for their application of any products. Trademarks, brand names and products mentioned in this document are the property of their respective owners. All such references are used strictly in an editorial fashion with no intent to convey any affiliation with the name or the product's rightful owner.

Document Name: End of Life Reference Guide 05/15/2025

Revision History

The following table shows all revisions for this document. If you do not have the latest revision of this document, or you are not sure, please check the Partner Portal at: <https://www.idirectgov.com/partner-portal>

Revision	Date Released	Reason for Change(s)	Who Updated?
1	November 9, 2012	First release of this document.	MCoburn
2	May 20, 2013	Added Servers to list	MCoburn
3	September 17, 2013	Added EVOLUTION XLC-10 Line Card	RGallivan
4	February 1, 2015	Updated to reflect change of Name to iDirect Government, LLC	RGallivan
5	April 2, 2015	Added iNFINITI	RGallivan
6	September 30, 2015	Added EVOLUTION, e8000 AR Satellite Router and EVOLUTION, e8000 AR Satellite Router w/Rails	RGallivan
7	November 24, 2015	Added MINI HUB Series	RGallivan
8	March 1, 2017	Added AIMS, certain Series 12000 & 15000 Hubs, Servers	RGallivan
9	February 1, 2018	Added E8000 AE, E8000 AR, E8350, E850MP & E800	RGallivan
10	February 28, 2018	Added the X1(INDOOR, 65W) & x3	RGallivan
11	February 28, 2019	Added the eMxDx and XLC product line (eM1D1, eM1D1-FIPSL2, eM0DM, eM0DM-FIPSL2, XLC-11, XLC-M), Removed e8000 AE & e8000 ARXL (were included previously in error)	KDrugan
12	July 1, 2020	Added X1 Satellite Router and iConnex e150	KDrugan
13	September 1, 2021	Added X5 Satellite Router, Dell R630, and Dell R230	KDrugan
14	March 31, 2022	Added CX780, CX751, X7, CX700, iQ Desktop, Model 1000s, and Model 3010, e8000 AE & e8000 AR XL	KDrugan
15	December 2, 2022	Added Newtec products – MCM3310, SMB3310,	KDrugan
16	February 20, 2023	Added X1 Outdoor Satellite Router	KDrugan
17	June 1, 2023	Added Dell XR2, Cisco 2960X, and Cisco 3650	KDrugan

18	July 5, 2023	Added Dell R630 server	NLackey
19	May 15, 2025	Added Dell R640 server	MJacques-Louis

Contents

- About This Guide..... 1
 - Purpose 1
 - Intended Audience 1
 - End of Life Cycle Description 1
 - Getting Help 1
- Hub Equipment..... 2
- Remote Satellite Routers 4
- Miscellaneous 4

About This Guide

Purpose

This purpose of this document is to inform iDirect Government's customers of the end of life (EOL) and end of support (EOS: End of Life + 3 years) dates for iDirect hardware products. This guide is comprised of a set of charts describing, by date and descriptions, the EOL and EOS dates for Hub site products and Remote site products.

Intended Audience

This document is intended for anyone who is planning on reviewing hardware requirements or future planning with iDirect hardware products.

End of Life Cycle Description

For a period of three years following the End of Life Date, iDirect Government shall: (a) continue to offer Technical Support (but not Software Upgrades) with respect to such End of Life Product for the version of the Software that was current at the time of discontinuance at a reduced rate; and (b) use commercially reasonable efforts to continue to carry an inventory of new, used or refurbished spare parts for such Product, available at iDirect Government's then-current prices.

Getting Help

The iDirect Government Technical Assistance Center (TAC) is available to help you 24 hours a day, 365 days a year. If you are unable to find the answers or information that you need in this guide, you can contact the TAC at (703) 648-8111. You may also contact the TAC by email at tac@idirectgov.com. iDirect Government strives to produce documentation that is technically accurate, easy to use, and helpful to our customers. Your feedback is welcomed!

Hub Equipment

Hub Chassis and Private Hubs	EOL Date	EOS Date
NetModem HUB 1-IF, Single and Dual AC	July 1, 2006	July 1, 2009
NetModem HUB 5-IF, Single and Dual AC	July 1, 2006	July 1, 2009
iNFINITI model 10300 Private Hub	April 15, 2011	April 15, 2014
iNFINITI model 10100 Private Hub	April 15, 2011	April 15, 2014
Concentrator	September 1, 2012	September 1, 2015
10115 MINI HUB Series	February 28, 2016	February 28, 2019
10130 MINI HUB Series	February 28, 2016	February 28, 2019
Series 12100 Universal 4-Slot Hub; Model 12101	May 31, 2017	May 31, 2020
Series 12100 Universal 4-Slot Hub; Model 12102	May 31, 2017	May 31, 2020
Series 12200 Universal Satellite Hub; Model 12202	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15050	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15010	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15011	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15012	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15051	May 31, 2017	May 31, 2020
Series 15000 Universal Satellite Hub; Model 15052	May 31, 2017	May 31, 2020

Line Cards	EOL Date	EOS Date
NetModem 2 Plus Line Card	July 1, 2006	July 1, 2009
Universal Line Card (ULC)	June 30, 2007	June 30, 2010
iNFINITI M1D1-IND Line Card	April 15, 2011	April 15, 2014

iNFINITI M1D1-T-IND Line Card	April 15, 2011	April 15, 2014
iSCPC M1D1	September 1, 2012	September 1, 2015
EVOLUTION XLC-10 Line Card	December 16, 2013	December 16, 2016
iNFINITI M1D1	December 31, 2015	December 31, 2018
iNFINITI M0D1	December 31, 2015	December 31, 2018
iNFINITI M0D1-NB	December 31, 2015	December 31, 2018
iNFINITI M1D1-T	December 31, 2015	December 31, 2018
iNFINITI M1D1-TSS	December 31, 2015	December 31, 2018
EVOLUTION eM1D1 Line Card	June 1, 2019	June 1, 2022
EVOLUTION eM1D1-FIPSL2 Line Card	June 1, 2019	June 1, 2022
EVOLUTION eM0DM Line Card	June 1, 2019	June 1, 2022
EVOLUTION eM0DM-FIPSL2 Line Card	June 1, 2019	June 1, 2022
EVOLUTION XLC-11 Line Card	June 1, 2019	June 1, 2022
EVOLUTION XLC-M Line Card	June 1, 2019	June 1, 2022

Servers	EOL Date	EOS Date
Dell PE 1950, NMS	December 31, 2011	December 31, 2014
Dell PE 1950, Protocol Processor	December 31, 2011	December 31, 2014
IBM X335, NMS	September 30, 2005	September 30, 2008
IBM X335, Protocol Processor	September 30, 2005	September 30, 2008
IBM X336, NMS	November 30, 2007	November 30, 2010
IBM X336, Protocol Processor	November 30, 2007	November 30, 2010
IBM X3550, NMS	December 31, 2011	December 31, 2014
IBM X3550, Protocol Processor	December 31, 2011	December 31, 2014
DELL 610, NMS	August 31 st , 2013	August 31 st , 2016
DELL 610, Protocol Processor	August 31 st , 2013	August 31 st , 2016

Dell PowerEdge R420	May 31, 2017	May 31, 2020
Dell PowerEdge R710	May 31, 2017	May 31, 2020
Dell PowerEdge R630	April 6, 2021	June 30, 2023
Dell PowerEdge R230	September 1, 2021	September 1, 2023
Dell PowerEdge XR2	June 1, 2023	June 1, 2026
Dell PowerEdge R630	July 5, 2023	July 5, 2023
Dell PowerEdge R640	June 30, 2024	June 30, 2027

Remote Satellite Routers

Router	EOL Date	EOS Date
iNFINITI 5100	April 15, 2011	April 15, 2014
iNFINITI 5150	April 15, 2011	April 15, 2014
iNFINITI 7300	February 28, 2006	February 28, 2009
iNFINITI iCONNEX-100	April 15, 2011	April 15, 2014
iNFINITI iCONNEX-200	March 15, 2008	March 15, 2011
iNFINITI iCONNEX-300	April 15, 2011	April 15, 2014
iNFINITI iCONNEX-700	September 30, 2011	September 30, 2014
NetModem 2	July 1, 2006	July 1, 2009
NetModem 2 Plus	July 1, 2006	July 1, 2009
iNFINITI 3100	December 31, 2015	December 31, 2018
iNFINITI 3100-NB	December 31, 2015	December 31, 2018
iNFINITI 5300	December 31, 2015	December 31, 2018
iNFINITI 5350	December 31, 2015	December 31, 2018
iNFINITI 7350	December 31, 2015	December 31, 2018
iNFINITI 7350-48	December 31, 2015	December 31, 2018
iNFINITI 8350	December 31, 2015	December 31, 2018
EVOLUTION, e8000 AR SATELLITE ROUTER	December 31, 2015	December 31, 2018

EVOLUTION, e8000 AR Satellite Router w/Rails	December 31, 2015	December 31, 2018
EVOLUTION e8350 Satellite Router, 24V, ROHS	May 1, 2018	May 1, 2021
EVOLUTION e8350-48 Satellite Router, 48V BUC, ROHS	May 1, 2018	May 1, 2021
EVOLUTION e8350-FIPS L2 Satellite Router, 24V, ROHS	May 1, 2018	May 1, 2021
EVOLUTION e8350-FIPS L2 Satellite Router, 48V	May 1, 2018	May 1, 2021
EVOLUTION, iCONNEX-e850MP-IND, ROHS	May 1, 2018	May 1, 2021
EVOLUTION, iCONNEX-e850MP-IND W/O Heat Sink, ROHS	May 1, 2018	May 1, 2021
EVOLUTION iCONNEX e850MP-FIPSL2	May 1, 2018	May 1, 2021
EVOLUTION, iCONNEX-e800, Conformal, LAN B, ROHS	May 1, 2018	May 1, 2021
EVOLUTION iCONNEX e800-FIPSL2	May 1, 2018	May 1, 2021
EVOLUTION, iCONNEX-e850MP, IDX 2.3.0, ROHS	May 1, 2018	May 1, 2021
EVOLUTION, iCONNEX-e800, Conformal, LAN B, IDX 2.3.0, ROHS	May 1, 2018	May 1, 2021
EVOLUTION X1 (INDOOR, 65W)	June 1, 2018	June 1, 2021
EVOLUTION X3	June 1, 2018	June 1, 2021
X1-Ku/C Satellite Router, 90W PS	October 1, 2020	October 1, 2023
EVOLUTION, iConnex e150	October 1, 2020	October 1, 2023
EVOLUTION X5 REMOTE, ROHS	December 1, 2021	December 1, 2024
CX780	July 1, 2022	July 1, 2025
CX751	July 1, 2022	July 1, 2025
X7 Satellite Router, 24V	July 1, 2022	July 1, 2025
X7 Satellite Router, 24V/48V	July 1, 2022	July 1, 2025
X7 Satellite Router, DC	July 1, 2022	July 1, 2025
CX700 Integrated Board	July 1, 2022	July 1, 2025
iQ Desktop	July 1, 2022	July 1, 2025

e8000 AE Satellite Router	July 1, 2022	July 1, 2025
e8000 AR XL Satellite Router	July 1, 2022	July 1, 2025

Signal Management and Monitoring

Description	EOL Date	EOS Date
Model 1000 – IF 70 MHz	July 1, 2022	July 1, 2025
Model 1000 – L-Band	July 1, 2022	July 1, 2025
Model 1000 – 70 MHz	July 1, 2022	July 1, 2025
Model 1000x2 – IF 70 MHz	July 1, 2022	July 1, 2025
Model 3010	July 1, 2022	July 1, 2025
X1 Outdoor Satellite Router	April 15, 2023	April 15, 2026

Newtec Products

Description	EOL Date	EOS Date
MDM3310 Satellite Modem	February 1, 2023	February 1, 2026
SMB 3310 Satellite Modem Board	February 1, 2023	February 1, 2026

Miscellaneous

Description	EOL Date	EOS Date
CD, GEO MAPPING	October 31, 2011	Not supported after release iDX 3.0
iDirect Web Optimizer (iWO)	April 15, 2011	April 15, 2014
PCMA Hub Cancellor with 70 MHz IF (VPCMA-70) (This model being replaced by L-BAND equivalent)	April 15, 2011	April 15, 2014
SkyMonitor	September 1, 2012	September 1, 2015
Web Services Toolkit/iToolkit	November 1, 2010	Not supported after release iDX 2.1

iDS Software	December 31, 2015	December 31, 2018
Airborne In Flight Monitoring System (AIMS)	May 31, 2017	May 31, 2020
Cisco 2960X Switch	June 1, 2023	June 1, 2026
Cisco 3650 Switch	June 1, 2023	June 1, 2026