SHIELD

iDirect Government is dedicated to guarding our customer networks against security threats. As part of our Defense-in-Depth approach we have introduced SHIELD Information Assurance (IA) scans to protect remote side hardware against potential security threats.

What is SHIELD?

SHIELD is a service available to users of Major Defense releases beginning with Evolution 4.2.2.0. iDirectGov identies potential vulnerabilities in remotes using a DoD-approved scanning tool called Nessus developed by Tenable. The Nessus scanner identies vulnerabilities that could allow unauthorized control or access to sensitive data, misconguration, default passwords and service vulnerabilities. The scan is then used to design a Remote Security Bulletin (RSB) that is distributed via iDirect Government's TAC to load onto the remote hardware. These remote security update bulletins are available approximately twice per year.

SHIELD is available at no additional cost to iDirect Government iSupport Premium customers. Alternatively, customers can opt for SHIELD coverage in a separate, per modem annual subscription service for some or all of their modems.

Information Assurance Requirements

IA is a very critical component of any organization's information systems management strategy to ensure data and systems' integrity, condentiality and availability are protected and available to support the missions at hand. Threats to systems and data come in many forms ranging from malware infecting a system to a sophisticated cyber-attack on critical systems by state-sponsored actors. Cyber-attacks have become so sophisticated and serious that governments have devoted entire organizations specializing in counter cyber intelligence to combat this problem around the clock. Add SHIELD today to ensure your remotes are protected.

iDirect Government SHIELD support:

- Covers all 9-Series remotesincluding airborne variants
- Available on Major Defense releases beginning with Evolution 4.2.2.0
- Included with Premium iSupport plans or by annual subscription